

# The ADMINISTRATOR



## CONTENTS

WINTER 2011

2. ADMINISTRATOR SPOTLIGHT
3. IN-HOME AIDE PROGRAM
4. GREEN SQUARE PARKING DECK OPENS
5. NORTON EXEMPLIFIES DOA MISSION, YOUTH LEADERSHIP ACTIVITIES
6. FOUR STAR SALUTE TO CHARLIE SMITH
7. FAREWELL TO JAMES STATON
8. 2011 SERVICE AWARDS
9. LEADERSHIP ACADEMY, NEW HIRES & RETIREMENTS
- 10-12. DIVISION NEWS
12. READ ACROSS AMERICA WEEK
13. CONTACT LIST

## A MESSAGE FROM THE SECRETARY

### MAINTAINING THE HIGH LEVEL OF SERVICE FOR WHICH WE ARE KNOWN

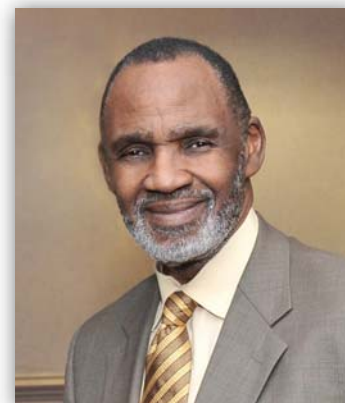
This space is intended to be a place when I can communicate with all DOA employees about our combined accomplishments and individual achievements. Increasingly, however, it is where I try to explain information you may have heard, some of it wrong or misleading, about the likely impacts of the continuing budget crisis on our department.

Let me be clear: Until the new budget is passed and signed, probably mid- to late-summer, we will not know for certain if or how many programs will be affected or positions lost. Likewise, the details of consolidation with other agencies, as part of Governor Perdue's plan to streamline state government, also are not final.

What we know without a doubt, however, is that our time to shine – to meet our goals of providing quality services and resources to citizens and partners – has never been more urgent.

While we have not seen this kind of economic environment in many years, the fact remains that people expect us to maintain the high level of service for which we are known. They even expect us to step it up – which is OK, because our Strategic Planning efforts established our benchmarks and continue to document our strides. This process will assist us in helping the public and policy makers to understand how our services meet the state's needs.

On behalf of the Executive Team, I wish to thank those Divisions that have already achieved milestones from their original plans and have replaced them with new goals. This is essential in demonstrating that we grasp the gravity of the difficult discussions going on right now, and that we are succeeding in meeting the needs of citizens and partners. In doing this, we send a clear message that our work has purpose and value.



Secretary Moses Carey, Jr.

Thanks to a generous offer from Capital Outdoor Advertising, the Division of Veterans Affairs will be prominently featured in a series of billboards that soon will be posted along major roadways across the state, including the military hubs of Fayetteville and Jacksonville. The ads, designed to promote services available to veterans, feature the image of Iraq war veteran Jay Thacker – son of John Thacker, Assistant State Service Officer for NCDVA's office in Winston-Salem.

**Helping Those Who Served.**  
**[www.ncveterans.com](http://www.ncveterans.com)**  
**Care-Line 1-800-662-7030**  
**Resources for our returning Veterans**

**CAPITAL**



## ADMINISTRATOR SPOTLIGHT: MOTOR FLEET TEAM SHOWS COURAGE, COMMITMENT

In a comprehensive effort to transform the way it does business, Motor Fleet Management has turned every stone – and checked under every hood – to find new and better ways to achieve its mission of providing safe and reliable passenger vehicles to state agencies for employees in the performance of their duties.

Director John Massey and his leadership team, with support from Management Information Systems, focused intently on developing new and creative solutions to longstanding concerns – at a time when limited funds made it impossible to procure new vehicles and difficult to meet the mission-critical transportation needs of state agencies.



*The Leadership Team at Motor Fleet Management (from left):  
Robert Morris, Miranda Miller, John Massey, Jackie Montgomery, Ron Allison and Danny Willis*

And that is why, thanks to numerous nominations, that the **ADMINISTRATOR AWARD OF EXCELLENCE** was today presented to John Massey; Ron Allison, Assistant Director/Garage Manager; Jackie Montgomery, Vehicle Assignment Manager; Robert Morris, Repair Authorization Manager; Danny Willis, Acting Accounting Manager; and Miranda Miller, Administrative Assistant.

“This team has demonstrated extraordinary commitment to examine every aspect of their business function and used genuine innovation in developing solutions,” said Chief Operating Officer Anne Bander. “It was not much fun, trust me, but it has generated new efficiencies at a reduced the cost to agencies.”

“It’s never easy to make real, meaningful change, especially in the midst of a budget crisis, but they worked through it,” added Legislative Liaison Christy Agner, who tracks Strategic Planning for DOA. “They significantly revised their duties and business processes, all the while doing the day-to-day tasks necessary to provide transportation for state employees.”

Numerous initiatives have been launched or refined in the past year, and more will follow, said Deputy Secretary Speros Fleggas, who oversees Motor Fleet. “It’s been a tough year, but John and his folks have shown they are up to challenge,” he said.

Among the changes instituted was establishment of vehicle coordinators at each department, who are empowered by agency

heads to make decisions about assignment and use. This increased agency accountability and better identified vehicles that do not meet mandated minimum mileage requirements. For example, a utilization analysis has resulted in the surrender of nearly 350 vehicles to date.

Hands-on training was provided to vehicle coordinators from across the state, and online resources have been provided to those unable to travel. No matter how the lessons were learned, the message was consistent and clear: if your agency cannot defend its need for permanently assigned vehicles, or does not qualify for a prescribed exemption, prepare to return it for reallocation.

“We’ve reassigned quite a few cars that had been left idle to agencies that really need them,” Fleggas said. Some recipients have been on waiting lists since 2008, the last time Motor Fleet purchased new vehicles.

Even vehicles no longer deemed roadworthy are finding new purpose in salvage.

“When you perform preventive maintenance and take as good care of cars as Motor Fleet does with the state fleet, vehicles last longer,” Bander said. “As a result, we’re able to take usable parts from some vehicles to extend the life of others instead of declaring both unfixable surplus.”



## IN-HOME AIDE AUDIT YIELDS NO FINDINGS

Sadie Barbour likes things to be tidy. She expects it of the five In-Home Aides she supervises to provide services to 34 clients in seven counties. Even more, though, she expects it of herself.

"If you don't keep things straight around here, you'll get in trouble," Barbour said with a laugh from her Commission of Indian Affairs office in Clinton. "It's a lot of paperwork to keep up with, but I like knowing that everything is as it should be."

Let there be no doubt that everything with this important program is as it should be. Proof is in a new audit conducted by the Division of Aging and Adult Services, which found no findings – in other words, not a single thing amiss – with the entire program. As a result, it had been awarded a three-year certification.

"We must have done well with the client interviews, too," said Barbour, the Commission's Director of Community Services. "They'll let you know if they are not satisfied, so I'm happy to know they feel we're doing a good job."

In-Home Aides provide services to qualified American Indian clients in Bladen, Columbus, Cumberland, Halifax, Harnett, Sampson and Warren counties. They average four hours per visit, once or twice a week, depending on a client's needs, to perform tasks that ensure a client's health, safety and well being. This could include light housework, trips to the grocery store or a medical office, and help sorting and paying bills.

"It's kind of like taking your mom out for the day," Barbour said.

Perhaps most important, given that some clients do not have family close by, aides provide vital companionship. Barbour said aides often volunteer additional service time because they develop caring bonds with their clients.

"Our aides provide good service. Because they are in the home every week, they sometimes spot concerns before they become serious problems," Barbour said, noting one aide recently sought a referral for a client who displayed early signs of dementia.

"We try to be proactive. The whole idea is to provide services that keep people in their home environment," she said. "If they can no longer push a vacuum or mop the floor, but can otherwise make it on their own, we're there to do that for them."

Barbour has been providing needs assessments and arranging for services to American Indian clients since she was a teenager working for the Guilford Native American Indian Association in Greensboro.

"It can be overwhelming at times, but I love my job," she said. "Some of these people wouldn't be able to stay in their own homes if we didn't help them. I can sleep at night knowing that a person got the services they need because we have such a program."



Sadie Barbour

*Spotlight continued from page 2*

### Also nominated:

- I would like to nominate **Joey Ennis** for his efforts on designing a [new website for the Governor](#). He worked many long hours, taking the input from the Governor's Office, providing web page mock ups for their review and then interacting with ITS to assure that what they programmed met the Governor's needs. Joey definitely made a difference and exemplified DOA's Mission Statement. – *Bob Zenkel, Director, Management Information Systems*

- The entire **Youth Advocacy and Involvement Office** has worked together in a highly efficient and effective manner to support the N.C. State Government Internship Program in the absence of a full-time position designated to staff the program and in the absence of an assistant director. The fact that everyone pitched in, without complaint, to ensure that our whopping 915 internship applications were individually reviewed and processed on time was a remarkable feat. However, to report that we did so while maintaining our deliverables for other programs is nothing short of outstanding. – *Stephanie Nantz, Executive Director, YAIO*



## GREEN SQUARE PARKING DECK OPENS

The new Green Square Parking Deck opened on Jan. 24 with a formal green ribbon cutting at the Edenton Street entrance. The first phase of the project adds more than 900 new parking spots to the Downtown State Government Complex; nearly 400 additional spots will open when the new wing of the Museum of Natural Sciences, named the Nature Research Center, opens later this year.

Secretary Moses Carey was joined by Dee Freeman, Secretary of the Department of Environment and Natural Resources (DENR). While employees of several state agencies are assigned to park in the deck, about 350 spaces will be used by DENR staff that will relocate to the adjacent office building currently under construction. The deck also provides 110 hourly parking spaces for visitors.

The project was overseen by the State Construction Office and will be administered by the State Parking Division. Built at a cost of approximately \$17 million, and employing more than 200 workers since construction began in August 2009, the facility is the most energy-efficient deck in the Downtown State Government Complex, and one of the smartest examples of such construction in our state.

Among the features that make the deck “green” are:

- LED lights, which consume one-third less energy and last four times longer than comparable fluorescent lights;
- A 20,000-gallon cistern to collect rainwater, flush it through an oil-water separator to remove debris, and store it until needed to irrigate state properties in downtown Raleigh;
- 23 electric car chargers for use by visitors and employees;
- Energy-efficient, lubrication-free elevators, which reduce maintenance and eliminate the need to dispose of hazardous waste;
- Design that maximizes use of natural light, which in turn reduces the need to burn those highly efficient LED bulbs; and
- Devices installed throughout the facility will track energy consumption and gauge savings.



*Secretary Moses Carey and DENR Secretary Dee Freeman officially cut the green ribbon to open the Green Square Parking Deck on Jan. 24.*





## JENNIFER NORTON EXEMPLIFIES DOA MISSION

By Moses Carey Jr., Secretary

At December's DOA Holiday Reception, I got to enjoy one of the great perks of my job: surprising a deserving, career state employee with the honor of being named 2010 DOA Employee of the Year.

Joined by Chief of Staff Britt Cobb, I presented the award to Jennifer Norton, Office Manager at [Facility Management](#), who humbly accepted it before a crowd of colleagues – as well as her husband, mother and two sisters, all state employees – during the Annual Holiday Reception.

Leadership is nothing new to Jennifer, whose modest title belies the range of tasks that are listed in her job description. I shared with those gathered some of the things that co-workers said in her nominations:

- Jennifer demonstrates a work ethic which is second to none.
- No matter how difficult the task may be, or how much work is involved, she dives in and completes each task with speed and efficiency.
- She is exceptionally knowledgeable about the Department's unique services delivered to other state agencies and the public.
- Jennifer never complains but delivers options for continuing the highest level of service possible with the resources allowed in the budget.
- No employee's question or need is too small or too large for Jennifer to treat it as a priority.
- In any organization, there is a core group of individuals that sustains its ability to meet its mission. Jennifer is at the top of this core group in Facility Management. I do not want to even think what would happen if she were to leave us.

It is my pleasure to make sure those outside of the DOA family also how much her work is valued and to thank her again for all she does to make DOA successful.



*Chief of Staff Britt Cobb and Secretary Carey present the Employee of the Year award to Jennifer Norton.*

## SERVICE ACTIVITIES PREPARE YOUTH FOR LEADERSHIP

By Stephanie Nantz, Executive Director, Youth Advocacy and Involvement Office

A key part of the mission of the [Youth Advocacy and Involvement Office](#) is to provide our state's youth with quality service learning opportunities that prepare them for leadership roles. We were proud to feature the accomplishments of three recent program participants who joined us for a segment of [OPEN/net](#) in January.

Alyssa Egel-Johnson, a junior at Green Hope High School in Cary, DeWarren Langley, who attends N.C. Central University Law School, and Caroline Yarnell, a senior at Carrboro High School, eloquently described their positive experiences with our signature programs: State Youth Council, Youth Legislative Assembly, Students Against Destructive Decisions, and the State Government Internship Program.

It was gratifying to hear how each student's experience had changed his or her life and helped them develop important life skills, including confident public speaking. They spoke with passion and commitment about feeling empowered to help solve problems facing young people – instead of relying upon adults to do this for them.

They also talked about taking responsibility for school- or community-based projects (everything from writing grant proposals to managing budgets and producing results), the networking opportunities to work with other motivated students, and the discovery of diverse employment opportunities within state government.

We often hear from successful individuals in both the public and private sectors who remember their roles as youth legislators or summer interns with not just fondness but a real belief that these experiences helped shape their adult lives. We value this endorsement and pledge to continue offering North Carolina youth opportunities to find their voice and build bright futures.







## A FOUR-STAR SALUTE FOR 40 YEARS OF SERVICE TO NORTH CAROLINA VETERANS

By Moses Carey Jr., Secretary

The Department of Administration bid a fond farewell on Jan. 28 to Charlie Smith, longtime Director of the [N.C. Division of Veterans Affairs](#), who retired after 40 years of service to the state. A veteran who saw active duty in the Vietnam War, Charlie has dedicated his life to ensuring that North Carolina veterans receive the services they have earned, not to mention the grateful appreciation of our state and nation.

Charlie's service has spanned the Administrations of eight North Carolina governors, each of whom has acknowledged the special role he played in providing quality services and leadership through District Offices serving all 100 counties. Gov. Bev Perdue, who described him as a "terrific friend and advisor," surprised Charlie at his reception to express her appreciation.

"I have known Charlie for 20 years and he has always asked what he can do to make things better for veterans," said Perdue, who presented him with the Order of the Long Leaf Pine. "There is nothing greater way that we can recognize all of the people he has helped. Charlie is the epitome of who should receive this award."

Several top military leaders sent their good wishes in writing, including Tammy Duckworth, Assistant Secretary at the U.S. Department of Veterans Affairs, who Charlie called his "hero." "You are a treasure," Duckworth wrote. "Your unwavering commitment to Veterans and their families is apparent to all and North Carolina Veterans have been truly lucky to have had you as one of their strongest advocates."

Gen. Shinseki himself, who gave Charlie the Secretary Award's in September 2009, wrote that Charlie's "achievements on behalf of North Carolina Veterans ... set a high standard for concerned and compassionate leadership."

Charlie also was surprised by a presentation from Rep. Grier Martin, a veteran and member of the Homeland Security,



*Governor Bev Perdue presents the Order of the Long Leaf Pine to Charlie Smith.*

Military and Veterans Affairs Committee, who presented a Certificate of Appreciation of behalf of the General Assembly as well as a military challenge coin.

Gen. Barry McCaffery, former U.S. Director of National Drug Policy, stood with Charlie last August when they participated in the "Recovery Takes Flight" event at the Wilmington Treatment Center, a facility that focuses on the mental health needs of veterans. "I would once more like to thank you for the part you played in drawing attention to the need to veterans to seek and obtain help," McCaffery wrote. "I was proud to work with you."

Even Miss North Carolina, Adrienne Core, who made an appearance with Charlie and Gen. McCaffery in Wilmington – and reportedly charmed our retiree – send an autographed photo with her best wishes. On behalf of everyone at DOA, we also send our best wishes and sincere thanks.



*Rep. Grier Martin presents a Certificate of Appreciation from the General Assembly and a military challenge coin to Charlie Smith. They are joined by Secretary Moses Carey.*



## FAREWELL TO JAMES STATON

After nearly seven years of service to the Department of Administration, including four as state Purchasing Officer, James Staton is leaving on March 18 to become Director of Contracting and Procurement for the District of Columbia. His energetic professionalism and charismatic style will be missed by colleagues.

**W**e hate to see him go, and I can well imagine that it was a difficult decision for James to leave DOA. Actually, I bet it took all of 5 seconds to decide he'd like to have a job where he can live in the same town as his wife.

– *Moses Carey, Secretary*

**J**ames has been the most enthusiastic supporter of procurement reform. He appreciates the good work that has been done but is focused on positioning the state for the future of procurement. He has worked very hard to achieve that balance. He can only bring wonderful things for the District of Columbia with this approach.

– *Anne Bander, Chief Operating Officer*

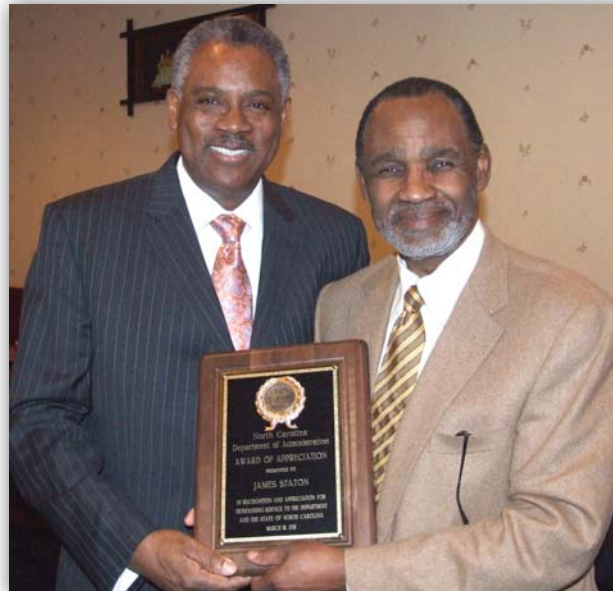
**I** didn't know James very well when I attended the National Association of State Procurement Officials' conference last May in Little Rock, but it's pretty clear when you get to an event with the top purchasing officers in the country that everyone knows him. He's very accomplished in his field – and he knows his way around a piano bar. I heard someone singing one night and people applauding, and there was James. The way folks were cheering, you'd have thought it was "American Idol."

– *Patti Bowers, Procurement Transformation Project Manager*

**I**'m really not happy about this at all. I've come to rely on James in the past few years. We've been through some tough times together. And now that we're about to see the light of day on Procurement Transformation, he's up and leaving. I just can't believe he'd choose his wife and a fancy new job in Washington, D.C. over us.

– *Speros Fleggas, Senior Deputy Secretary*

**J**ames usually came to my office for one of three reasons, but mostly to find something to eat or ask if I'd seen Speros, because he needed to talk with him but he wanted to know what kind of mood he was in first! Aside from his professional work ethic, the thing I'll cherish most are his spontaneous outbursts of the Cha Cha Slide. The stress can get to you sometimes, and



*James Staton received an Appreciation Award from Secretary Carey.*

it was nice to have a colleague who understands how to break the tension.

– *Bridget Wall-Lennon, Director, HUB Office*

**H**e's certainly been an excellent leader. He's even-keeled and not given to heat-of-the-moment reactions, especially given the challenges he has to deal with. I'm certainly going to miss him. He leaves big shoes to fill."

– *Durwin Jones, Assistant Attorney General*

**J**ames has always been receptive to input regarding media relations and worked hard to be prepared for interviews. While he sometimes seemed frazzled on our end of the phone call – reference

documents scattered across a desk, him muttering "Oh, Lord, help me" – he always told P&C's story in a clear and honest way. He carefully groomed his personal image, too. Anytime he's near a camera, he whips off his glasses and composes his face in look of executive calm, only to snap back into his familiar grin after the flash fades.

– *Jill Lucas, Communications Director*

**J**ames has always been a sharp dresser and we've had this running joke about him not owning a pair of jeans. I've bumped into him at the YMCA several times, and even there he arrives and leaves in a suit. I ribbed him about exercising in a neck tie and wing tips. Since then, he has always tried to get me to dress a little sharper and I have tried to urge him to go casual, but I doubt it will happen.

– *David Shehdan, Director, Human Resources Management*







## 2011 SERVICE AWARDS

The Department of Administration recognizes more than 100 service award recipients in 2011.  
Please congratulate your colleagues for their achievements.

### AGENCY FOR PUBLIC TELECOMMUNICATIONS

Jeffrey Goldsmith.....5  
Paula Higdon.....5

### COUNCIL FOR WOMEN

Tanya McGuire.....5  
Deborah Compton.....5  
Suzanne Riggs.....5

### FACILITY MANAGEMENT

Kenneth Grissom.....15  
Joseph Davis.....5  
Edward Holmes.....15  
Howard Jones.....30  
Scott Pruett.....10  
John Tysor.....10  
Sonya Lang Hackett.....5  
Vicky Welch.....5  
Ricky Taylor.....20  
Gloria Jones.....25  
James Kelly.....5  
David Durham.....5  
Jerry Bridges.....20  
Larry Baker.....20  
Alex Murga.....5  
Roslyn Fowler.....15  
Michael Guilford.....5  
Walter Kimble.....20  
Darryl Mitchell.....15  
Lois Williams.....20  
Timothy Cooke.....5  
Adam Dolinger.....20  
Rebecca Squires.....5  
Robert Price.....5  
Lester Brown.....5  
James Bryant.....20  
Matthew Miller.....15  
Janet Thorpe.....20

### FISCAL MANAGEMENT

Donna Cassell.....10  
Lauren Edwards.....10  
Prentice Hunt.....5  
Donna Laroche.....25  
Marjorie Barber.....5  
Avery Johnson.....25  
Mary Price.....5  
Turner Lindley.....25

### HUMAN RELATIONS COMMISSION

Richard Boulden.....10  
Valerie Branch.....25  
Phillip Jordan.....10  
Tania Valero.....5

### HUMAN RESOURCES MANAGEMENT

Peter Windsor.....25  
Cheri Toner.....5

### COMMISSION OF INDIAN AFFAIRS

Daris Hunt.....20  
Tiffany Locklear.....10  
Carolyn Crocker.....5  
David Grigsby.....15  
Lois Brayboy.....15

### MAIL SERVICE CENTER

Wallace Garner.....10  
Stewart Hardy.....10  
Robert Merritt.....5  
John Turner.....5  
Felix Desantis.....5  
Jay Harrington.....10  
Glenda McLeod.....20  
Betty Cox.....5  
Shantell McPhatter.....5  
Theresa Waller.....10  
Clifton Winston.....5

### MANAGEMENT INFORMATION SYSTEMS

Leanne Harris.....5  
Robert Zenkel.....5

### MOTOR FLEET MANAGEMENT

David Denton.....5  
Marco Mayes.....10  
Ronald Allison.....25  
Tasha Burnette.....10  
Joy Hultgren.....5  
Paula Parrish.....10  
Antwone Ethridge.....5

### STATE PARKING DIVISION

Kay Smith.....15  
Jessica Watson.....30

### PURCHASE AND CONTRACT

Dion Elliott.....10  
David Ellis.....10  
Garey Graham.....15  
Teresa Chaney.....15  
Myra Welch.....15

### STATE CONSTRUCTION OFFICE

Clyde Carl.....5  
Clara Lewis.....15  
Thomas Galdi.....10  
Hany Botros.....15  
Fred Brooks.....20  
Herbert Neily.....20  
Lorance Salib.....25

### STATE PROPERTY OFFICE

Elaine Padgett.....20  
Joe Creech.....25  
Glen Finnell.....10  
Delmar Steinbock.....5  
David Keeley.....5  
Richard Moser.....5

### SURPLUS PROPERTY AGENCY

Angela Jervis.....5  
Ronda Lothringer.....5  
Timothy Babcock.....5  
Samuel Snead.....5  
Lonnie Thomas.....10  
Elizabeth Johnson.....10  
Mary Thrower.....30

### DIVISION OF VETERANS AFFAIRS

Terri Kane.....10  
Charles Smith.....40  
Robert Jones.....15  
Michael Ayers.....10  
Judy Halsey.....40  
Stuart Fowler.....25  
Darlene McAllister.....35  
Thomas Ratchford.....5  
Jimmy Bowles.....20  
Danny Liles.....30

### YOUTH ADVOCACY AND INVOLVEMENT OFFICE

Harriett Southerland.....15  
Elaine Pischke.....30



## LEADERSHIP ACADEMY GRADUATES FIRST GROUP

By Mitch Owen, Organizational Development Specialist

Congratulations to the first four graduates of the new DOA Leadership Development Academy: Ralph Edelberg of Purchase and Contract; Nicholas Daunais and Charles Dixon, both of Facility Management; and Sally Lind of the Human Relations Commission.

Human Resources Management created this leadership development program for new and existing supervisors in late 2010 following an extensive training needs assessment of the agency.

Taught over several months using a series of intense training programs, the Leadership Academy helps supervisors ensure effective performance management, deal successfully with conflict and difficult situations, strengthen team efforts, and provide strategic leadership within their Division.

The program, based on proven management principles used in today's most effective business and government operations, uses

a battery of self-assessments, group discussions, role plays, case studies, and active learning exercises that allow the participants to apply the principles to real work situations.

The rotating curriculum is designed so that supervisors can enroll in the program at any time. Initial evaluations of the program have been very high. When asked if they would recommend the program to other participants on an anonymous evaluation, 100 percent of the participants have responded saying they would.

Participants report that the program has taught them to think about "how they approach things" and to use "new managing methods" in their approach to supervising others. For information, contact your Division Director or [Mitch Owen](#) at 919-807-2484.

## NEW HIRES, RETIREMENTS NEW HIRES

Peggy Griffin	Facility Management	Nov. 18
Johnnie Barnes	Mail Service Center	Nov. 30
Konrad Christopher	Facility Management	Dec. 3
Justin Leonard	Facility Management	Dec. 9
Charlene Kea	Council for Women	Dec. 20
Mark Kinsler	Facility Management	Jan. 3
Waymon Robinson	Facility Management	Jan. 3
Ronald Putnam	Veterans Affairs	Jan. 4
Michelle Moore	Division of Non-Public Education	Jan. 4
William Graham	State Parking Division	Jan. 10
Nathaniel Bell	State Parking Division	Jan. 24
Darren Blalock	State Surplus Property	Feb. 10

## RETIREMENTS

William (W.C.) Groves	Commission of Indian Affairs	Dec. 1
Fred Brooks	State Construction Office	Jan. 1
Sandra Mangum	State Construction Office	Jan. 1
Charlie Smith	Veterans Affairs	Feb. 1



## DIVISION NEWS



Ivy Hoffman (top row, third from right) celebrates her Bat Mitzvah.

### AGENCY FOR PUBLIC TELECOMMUNICATIONS

Mazel tov! to **Ivy Hoffman**, who at age 52 is now officially an adult after having celebrated her Bat Mitzvah on the weekend of Feb. 18 at Judea Reform Congregation in Durham.

**Tammy Martin**, who spent more than 16 years at APT, has left us to become the Communications Director for the N.C. Department of Juvenile Justice and Delinquency Prevention. We wish her well in her new role.

**Lois Nilsen**, Portal Web Content Manager, spent a glorious week in late February vacationing in Costa Rica with her husband.

### COMMISSION OF INDIAN AFFAIRS

**Ray Littleturtle**, former Commission member and beloved advocate for the Lumbee Tribe, passed away on Jan. 11.

**Greg Richardson's** family surprised him with a 60th birthday. "It was quite a festive event and roughly 120 family and friends attended the celebration," he said. "Needless to say, I got quite a roasting!"

Congratulations to Workforce Development Coordinator **Sue Brewington**, who married Christopher Faircloth on Nov. 19 in a private ceremony at Shiloh P.H. Church in Godwin. They reside in Clinton.

### COUNCIL FOR WOMEN

We welcome **Charlene Kea** as our new office assistant/receptionist.

Charlene, who formerly worked at Surplus Property, joined our team in December.

**Tara Minter** was elected chairperson of the Wake Health Services, Inc. Board of Trustees (WHSI) for a second year. WHSI operates community health centers which provide health care to insured and uninsured citizens in Wake and Franklin counties. She also was elected to the State Employees' Political Action (EMPAC) Committee of the State Employees Association of North Carolina (SEANC). EMPAC educates state employees on issues impacting their jobs/benefits as well as initiates and oversees the candidate endorsement process at the statewide level.

**Deborah Compton**, Office Assistant in the Western Region office, is once again volunteering for the 2010 Bark for Life/Asheville fundraiser on June 15. Bark for Life is sponsored nationally by the American Cancer Society's Relay for Life. The proceeds go to the American Cancer Society for human cancer research, which also impacts canine cancer research. Last year's event in Asheville raised more than \$8,000. For information, visit [www.relayforlife.org/barkasheville](http://www.relayforlife.org/barkasheville) or [www.relayforlife.org/relay/barkforlife](http://www.relayforlife.org/relay/barkforlife).



Sue Brewington with husband Christopher.

### FACILITY MANAGEMENT

Michael Jordan (center, below), son of Director **Tony Jordan** (left), was ordained as an elder of First Presbyterian Church in Goldsboro on Jan. 9. They are joined by the Rev. Drew Clark.



### HUB OFFICE

We wish to send early birthday wishes to **Cassandra Herndon** (March 24).

### HUMAN RELATIONS COMMISSION

Recipients of MLK Grants were recognized at a reception following the annual State Employees Martin Luther King Jr. Day Observance Program on Jan. 18. Grants will be used by nonprofits



*Division News continued from page 10*

across the state to support projects that enhance the legacy of Dr. King.

## JUSTICE FOR STERILIZATION FOUNDATION

Please welcome **Dalisha Johnson**, a graduate of Oklahoma University and an Oklahoma native, our new Processing Assistant V. She manages the Foundation's Clearinghouse information line. With a professional paralegal certification from Duke University and years of legal experience, she brings an extraordinary level of expertise to the Foundation. She is currently in the final stages of completing her Master's in Public Administration at N.C. Central University.



Also, the Foundation is continuing to receive verification inquiries from people who feel that they were impacted by the state's former Eugenics Board program that was abolished in 1977. Please share information with loved ones and encourage them to contact the Foundation if they believe they have been impacted. Information is available through the toll-free hotline, 877-550-6013 (toll-free) or 919-807-4270 (local), or by [visiting its website](#).

## LICENSE TO GIVE TRUST FUND COMMISSION

The Commission has completed its eighth grant cycle and awarded grant-in-aid to **Project Compassion Inc. of Chapel Hill** will use its \$78,129 for the "Finding Your Voice 2011" project to expand education for healthcare students and professionals, while continuing to offer "Finding Your Voice" to patients, caregivers, and consumers. In addition, the project will expand the "Train the Trainer" initiative to a wider audience including a new effort in the African American community.

## MAIL SERVICE CENTER

Congratulations to **Eugene Goodwin** on the completion of his Massage Therapy studies. Eugene attended classes for 18 months and graduated in January 2011. He went on to take his State Boards and is now a Licensed Massage Therapy and Bodywork Therapist. Good work, Eugene!

## MOTOR FLEET MANAGEMENT

**Ron Allison**, Assistant Director and Vehicle Maintenance Manager, was nominated for the DOA 2010 Employee of the Year Award. Although Ron, a 25-year employee of Motor Fleet Management, did not win DOA Employee of the Year, he is definitely our pick for MFM employee of the year! Ron is truly a dedicated employee who, without hesitation, supports the MFM family in any way he can. His dedication and hard work is appreciated by us all.

## DIVISION OF NON-PUBLIC EDUCATION

DNPE has a new employee, **Michelle Moore**. She comes to us from the Administrative Offices of the Court. She has 14 years of state service.

## PURCHASE & CONTRACT

James Staton credits his leadership teams – **Ralph Edelberg, Tina McLamb, Jim Westbrook** and **Durwin Jones** of the AG's Office – for the success of Governor Perdue's Executive Order 50, the North Carolina Preference rule that has kept nearly \$6 million in contracts in state hands. Other key players include **Dewey Bennett, Debbie Carroll, Grant Braley, Karen Woodall, Cathy Griner, Peggy Crawley, Paul Rock, Mike Brendle** and **Bahaa Jizi**.

We thank Procurement Specialist **Mike Brendle** for serving as the Division's liaison with the Division of Emergency Management. He volunteered for this duty, in which he coordinates

purchasing needs that may arise out of an emergency situation such as a hurricane or major snow storm. Several practice drills are held each year and Mike and other purchasers are on standby in the case of any looming emergency situations. In the case of any real disaster, this cooperative effort between Emergency Management and P&C would be crucial to protecting the citizens of North Carolina and their recovery after the event.

## SECRETARY'S OFFICE

Welcomes **Cindy Olsen**. Cindy is Deputy June Michaux's Administrative Assistant and comes to us from the Council for Women.

## STATE PROPERTY OFFICE

Happy Birthday wishes, recent and upcoming, to: **Mike Moser** (Jan. 18), **Eric Moore** (Jan. 22), **Joy Wayman** (March 18), **Angela Blinson** (April 7), **Teresa Matthews** (April 15), **Paul Wilson** (April 19) and **John Webb** (April 29).

## STATE SURPLUS PROPERTY

We are pleased to welcome **Darren Blalock**, who was a former temp, to our permanent team, effective Feb. 10.

## VETERANS AFFAIRS

**Gov. Bev Perdue** stopped by to personally thank **Charlie Smith** for his 40 years of service to the state and to present him with the Order of the Long Leaf Pine during his Jan. 28 retirement reception. See page 6 for details. **Secretary Carey** has appointed **Wayne Peedin** to serve as Acting Director during the search to fill Charlie's shoes.



*Division News continued from page 11*

## YOUTH ADVOCACY AND INVOLVEMENT OFFICE

Friends and colleagues of Child Advocate **Jeffery Walston** gathered on March 2 for an affectionate farewell. Walston is leaving YAIO to do advocacy work for the City of Rocky Mount, where he resides with his family.

Congratulations to former YAIO Director **Al Deitch**, who became a grandfather on Feb. 25. Charlotte Rose Deitch is the daughter of Jason and Jackie Deitch of Raleigh. She weighed in at 6 lbs., 8 oz. and measured 19 inches.

The office will celebrate two birthdays in March: **Cynthia Giles** on the 7th, and **Trishana Jones** on the 14th.

*Stephanie Nantz presents Jeffery Walston with a Certificate of Appreciation.*



## Administration Secretary Moses Carey read the classic Dr. Seuss tongue-twister "Fox in Sox" to lively kindergarten students at Creech Road Elementary on March 3 as part of Read Across America Week.

*Secretary Carey proudly dons a Tiger Cub mask in honor the Creech Road Elementary mascots.*



*Secretary Carey told the children he spends a large part of his day reading, "But it's usually not this much fun."*



*Secretary Carey takes questions from curious kindergarten students.*



*Kindergarten teacher Sonya Mitchiner accepts a book for the school library donated by Secretary Carey in honor of Read Across America Week.*



## DIVISION NEWS-CONTACT LIST

Do you have good news you'd like to share with DOA colleagues?  
Please submit items to your Division Coordinator listed below.

Agency for Public Telecommunications  
Commission of Indian Affairs  
Council for Women  
Division of Facility Management  
Division of Non-Public Education  
Division of Purchase & Contract  
Division of Surplus Property  
Office of Fiscal Management  
Office of Historically Underutilized Businesses  
Human Relations Commission  
Human Resources Management  
License to Give Trust Fund Commission  
Mail Service Center  
Management Information Systems  
Motor Fleet Management  
Secretary's Office  
State Construction Office  
State Property Office  
State Parking Systems  
Veterans Affairs  
Youth Advocacy and Involvement Office

[Jill.Hammergren@doa.nc.gov](mailto:Jill.Hammergren@doa.nc.gov)  
[Kimberly.Hammonds@doa.nc.gov](mailto:Kimberly.Hammonds@doa.nc.gov)  
[Tara.Minter@doa.nc.gov](mailto:Tara.Minter@doa.nc.gov)  
[Jennifer.Norton@doa.nc.gov](mailto:Jennifer.Norton@doa.nc.gov)  
[Chena.Flood@doa.nc.gov](mailto:Chena.Flood@doa.nc.gov)  
[Peggy.Crawley@doa.nc.gov](mailto:Peggy.Crawley@doa.nc.gov)  
[Angela.Jervis@doa.nc.gov](mailto:Angela.Jervis@doa.nc.gov)  
[Robin.Diehl@doa.nc.gov](mailto:Robin.Diehl@doa.nc.gov)  
[Pat.Jones@doa.nc.gov](mailto:Pat.Jones@doa.nc.gov)  
[John.Campbell@doa.nc.gov](mailto:John.Campbell@doa.nc.gov)  
[Susan.Pait@doa.nc.gov](mailto:Susan.Pait@doa.nc.gov)  
[Vanda.Wilson-wormack@doa.nc.gov](mailto:Vanda.Wilson-wormack@doa.nc.gov)  
[Barbara.Coram@doa.nc.gov](mailto:Barbara.Coram@doa.nc.gov)  
[Robert.Zenkel@doa.nc.gov](mailto:Robert.Zenkel@doa.nc.gov)  
[Miranda.Miller@doa.nc.gov](mailto:Miranda.Miller@doa.nc.gov)  
[Sheree.Pratt@doa.nc.gov](mailto:Sheree.Pratt@doa.nc.gov)  
[Veronica.Howell@doa.nc.gov](mailto:Veronica.Howell@doa.nc.gov)  
[Teresa.Matthews@doa.nc.gov](mailto:Teresa.Matthews@doa.nc.gov)  
[Catherine.Reeve@doa.nc.gov](mailto:Catherine.Reeve@doa.nc.gov)  
[Angela.Heilig@doa.nc.gov](mailto:Angela.Heilig@doa.nc.gov)  
[Elaine.Pischke@doa.nc.gov](mailto:Elaine.Pischke@doa.nc.gov)

THE ADMINISTRATOR is an online publication of the N.C. Department of Administration.  
Please print and post a copy for employees who do not have internet access.

*Governor Bev Perdue, State of North Carolina*

*Secretary Moses Carey Jr., N.C. Department of Administration*

*Anne Bander, Chief Operating Officer*

*Jill Warren Lucas, Director, Communications Office*

*Jayce Williams, DOA Graphic Artist*